

Warranty Information

Desk Chair Mats

All desk chair mats are warranted against manufacturing defects as well as against any breaking, cracking or splitting for a period of Ninety Nine (99) years from the date of purchase. Chair mats determined to have manufacturing defects will be replaced or repaired once.

The warranty is void if mats are not used in accordance with American Floor Mat's recommendations including:

- (1) Desk Chair Mats must not be placed under any furniture excluding the desk chair itself (i.e., filing cabinets, desk's leg, etc.). Additionally, chairs with metal wheels cannot be used.
- (2) The appropriate thickness mat, where applicable, is selected for placement on carpeted surfaces. A measurement guide can be found at:

<http://www.americanfloormats.com/content/product/file/document/Chair%20Mat%20Thicknesses.pdf>

American Floor Mats reserves the right to audit a damaged mat's condition including receiving digital pictures or picking up the mat for Quality Control purposes; mat damage resulting from abuse/neglect is excluded from warranty coverage.

The customer is *only* responsible for any shipping charges associated with delivery of the replacement chair mat, not the chair mat itself.

Feel free to email us at help@americanfloormats.com or call us at 800-762-9010 with any questions.